



IP Telephony

Contact Centers

Mobility

Services

FACT SHEET

4602 and 4602SW IP Telephones

Solution Overview

The 4602/4602SW is an entry level IP Telephone. It directly delivers to the desktop the productivity and cost savings features and benefits of Avaya Communication Manager software. The 4602/4602SW is ideal for locations where basic phone features are desired such as entry-level staff positions, hallways, lobbies, and other common work areas.



Benefits of IP Telephones

- **Simplified wiring** connects to your IP network with 10/100 BaseT Ethernet LAN connection. The 4602SW model, includes an integrated Ethernet switch in the back of the phone – which allows connectivity to a PC or laptop.
- **Easy access** to Avaya Communication Manager software features
- **Investment Protection** with easy upgrades via downloadable software and firmware. Communication without boundaries
- 4602SW model includes integrated Ethernet port for connectivity to PC.
- Wall Mountable with included desk/wallmount stand.
- Message Waiting Indicator
- Downloadable Software for future upgrade capability
- Hearing Aid Compatibility
- Icon button labeling with English printing on the housing

Key Features

- 2 x 24 Character display
- Integrated one way, listen only speaker phone
- Ten Fixed feature keys: Transfer, Conference, Drop, Hold, Redial, Volume Up and Down, Speaker, Mute, Voice Message
- 8 Personalized Ring Patterns
- G.711, G.729A/B Voice Coders
- QoS Options of UDP Port selection, Diffserv, 802.1p/q
- 802.3af Power over Ethernet Support
- Simple Network Management Protocol (SNMP) v2 Support
- DHCP IP Addressing

Requirements

- Avaya Communication Manager software
- TN799C or higher circuit pack (C-LAN)
- TN2302AP circuit pack (Prowler) Note: the Avaya S8300 Media Server/G700 Media Gateway does not require the 2 circuit packs listed above
- Local or Centralized Power Supply
- Trivial File Transfer Protocol (TFTP) Server
- Dynamic Host Configuration Protocol (DHCP) server

Specifications

- Size (with desk stand): 8" W x 10" L x 4" H
- Weight: 1.78 lbs
- Operating Temperature: 40° to 120° F (4° to 48° C)
- Multi-Gray or White Color

Learn More

For more information about how Avaya Enterprise Class IP Solutions may be leveraged to help grow revenue and reduce costs, please contact your Avaya Client Executive, Authorized BusinessPartner or visit avaya.com/learnmore/ip. For more information about Avaya, visit avaya.com.

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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