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**FACT SHEET**

# Avaya Web Conferencing

## Web-based collaboration tools for virtual meetings

As the fast-moving work environment becomes more challenging due to business travel, and dispersed or mobile workers, collaboration tools have become essential business productivity.

Avaya combines market-leading Meeting Exchange audio conferencing with Avaya Web Conferencing to help employees facilitate virtual meetings and keep projects on track – regardless of time or location – using a solution that is intuitive for users and cost-effective for the business.

Avaya Web Conferencing is browser-based, making it easy for participants – inside or outside the firewall – to join conferences, and avoiding need to download applications or client software. All they need is the conference URL and a security code. And because the solution optimizes bandwidth for each user, slower connections, like dial-up, will not hinder the performance of the overall meeting.

Avaya Web Conferencing can be branded and customized to accommodate customer preferences. And it provides a variety of practical tools to help make virtual meetings more interactive and productive, including:

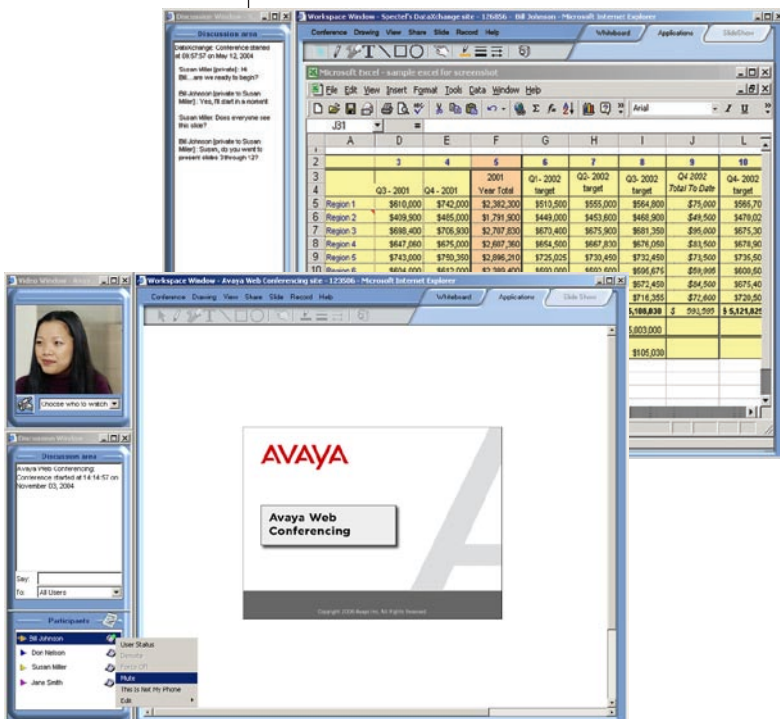
- PowerPoint “push,” document annotation, white boarding, text chat, and polling with instant tabulation
- Desktop and application sharing, ideal for live product demonstrations or interactive document review and editing

- Host ability to promote participants in order to take control of the Web conference
- Recording and playback of the audio and Web portions of the conference
- Optional conference presenter video streaming (one to many)
- Integration with corporate directories and databases via LDAP

### Integrated Audio and Web Conferencing

Integrating Avaya Web Conferencing with Meeting Exchange audio conferencing enhances the meeting experience by allowing hosts to monitor and control the activity of participants in the conference. An integrated participant roster that appears in the Web Conference interface, provides a range of capabilities:

- Access the audio and Web portions of the conference with a single set of login credentials
- Identify speakers – or noisy lines – in the audio conference
- Mute individuals or the whole audience
- Disconnect participants
- Start and stop synchronized recording of the conference





## Secure Meetings

Unlike Web conferencing services, Avaya Web Conferencing is deployed on the corporate network and according to internal IT policies, ensuring control of accounts and usage on the system. The firewall-friendly solution is deployed using either http port 80, or https port 443 with SSL security and encryption, for more secure meetings.

## Conference Recording and Playback

The optional conferencing recording and playback feature of Avaya Web Conferencing allows users to simultaneously record the complete meeting, including the audio proceedings, slide show, application sharing, and white boarding.

Recorded meetings can be posted for convenient user access, while administrators can ensure the security of the recordings by permitting or prohibiting access as appropriate. Meetings can be replayed using Windows Media Player®.

## Significant Savings

Avaya Web Conferencing allows customers to realize a rapid return-on-investment and save up to 50% of their monthly conferencing expenses, compared with the per-use and recurring fees that come with Web conferencing services.

With Avaya Web Conferencing, employees have convenient access to practical collaboration tools, resulting in productive meetings and reduced expenses for their business.

## Avaya Global Services Support

With Avaya Global Services, you can be sure that your Meeting Exchange solution — and all of the collaboration applications that support it — will be integrated correctly and work for you the way you need it to. Avaya experts can guide you from implementation through operation, with support including:

- Network assessment
- Cost/Benefit analysis
- Planning and design
- Installation, testing, and deployment
- System monitoring and complete maintenance services

## Learn More

For more information about Avaya Web Conferencing or Meeting Exchange conferencing solutions, please contact your Avaya Client Executive or Authorized Avaya BusinessPartner. Or, visit us on our Web site: [avaya.com](http://avaya.com)

### About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

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