



IP Telephony

Contact Centers

Mobility

Services

Fact Sheet

- Equip small offices with a complete communications solution
- Lower cost of ownership — no central hardware, use internet connections for voice traffic
- Call management, voice mail, auto attendant, call log and conferencing are all included

Avaya Quick Edition

A Simple Business Communication System for Small Offices

Avaya Quick Edition delivers intelligent communications to very small businesses and small branches of enterprises. SIP-based peer-to-peer technology means setup is simplified, with powerful options to customize to meet business needs.

Quick Edition delivers customizable business class communication features including voice mail, conferencing, auto attendant and rich call management features. Connect multiple remote branches and manage them centrally. Equip home workers with the same features they have in the office, at home. Call forward, park, page and retrieve, auto attendants and custom voicemail create a professional business image. Quick Edition a simple, cost effective and connected business communication system.

Key Benefits

Small Business:

For small businesses of less than 20 users, Avaya Quick Edition provides a cost effective way to get access to large enterprise features at a fraction of the cost:

- Option to lower monthly phone bills with internet based phone calls.
- Enhance business productivity with auto attendant, conferencing and voicemail.
- Low total cost of ownership, with no central server.
- Buy the number of phones you need today, add as required tomorrow.

Branch Office:

For small branch offices, Avaya Quick Edition provides a cost effective way for IT/Telecom Managers to rapidly deploy head office functionality in remote sites:

- Lower branch communication costs by directing voice traffic over the WAN.
- Quicker onsite installation process — reduces need for onsite technical support.
- Manage remote branch configuration at the click of a button.
- Lower TCO with the elimination of centralized servers (acquisition, deployment and maintenance).
- Deploy business productivity features such as voicemail, conferencing and auto attendant.

Robust Feature Set

Avaya Quick Edition delivers the communications features small offices rely on most:

- Teleworker — for home or remote offices

- Multisite provisioning tools mean bulk upgrades and configurations are a snap
- SIP Trunking
- Call Park, Page and Retrieve
- The basics — Hold, Forward, Transfer, Speed dialing etc
- Voicemail — 20 minutes of voicemail per phone
- Auto attendant capabilities for automatically answering and routing calls

Connecting Small Offices

Now, small doesn't mean you're on your own. With Quick Edition, small branches of larger enterprises can connect to a central site for a host of benefits. Enterprise dial plans increases speed and efficiency of internal communications. Utilizing internet or WAN infrastructure to reduce call costs can herald big enterprise wide savings.

Built-in Backup

Eliminating centralized hardware creates a more reliable system, as Quick Edition telephones automatically back each other up.

If a phone fails, the network still functions. For example, you can still collect voicemail messages to that extension and incoming calls will continue to be forwarded.

Simple System Management

The Quick Edition system can be administered via any PC that is connected to the network (locally or remotely) using a web-based administration interface. The new Multisite Provisioning tool allows network administrators to set up configure and upgrade from a central location.

A Cost effective, Scalable Solution

Should your business needs change, Quick Edition phones can be upgraded to more enhanced Avaya solutions such as IP Office or Communication Manager.

Learn More

To learn more about Avaya Quick Edition, go to avaya.com/quickedition or contact your Avaya BusinessPartner.

Avaya Quick Edition Flexible Configuration Options

Traditional Standalone

Uses existing phone lines from traditional phone service provider to provide dial tone. This provides a simple migration from multiple analog lines/phones and enables a continued relationship with trusted suppliers.

SIP Standalone

Replaces traditional phone service provider with a new "SIP Phone Service". Voice traffic is passed securely over the internet. May reduce monthly costs and provide a single source for both voice and data connection.

Connected Sites

Multiple sites connect using SIP, over the Internet or Wide Area Network. An Avaya SIP Enablement Server at the central site handles all traffic. Avaya Communication Manager can be used to provide enterprise wide dial plan and select features. This provides for cost reduction through leverage enterprise WAN and trunking infrastructure and may help reduce or eliminate traditional dial tone in multiple branches.

System and Telephony Features

INTERFACES	Telephone Buttons, Secure Web Interface, Hands-free Operation, EU24 Wireless Headset Support. Languages: US English, UK English, Canadian French, Italian, German
TELEPHONY	Call Forward, Call Hold, Hold Alerts, Call Log, Call Return, Call Transfer, Caller Name and ID, Conference Calling, Direct Inward Line, Private Outgoing Line, Corporate/ Personal Directory, Do Not Disturb (DND), Group Ringing, Dialing Rules by Group, Music on Hold, Last Number Redial, Missed Call Indicator, Multiple Call Appearance, Mute, Paging (Internal/External), Flexible 2-6 digit extensions
VOICEMAIL	Personalized Greeting, Remote Message Retrieval, 20 Minutes of Storage, Voicemail Backup, Message Waiting Indicator, User-selectable Redirection, Voicemail Monitoring, Voicemail Options: Email Notification, Greeting Editor, Message Manager
AUTO ATTENDANT	User Configurable, Multiple Configurations, Default Greeting, Two Custom Greetings, Caller Menu, Touchtone Digit Support, Rotary/Pulse Redirection, Call Detection, Blind Transfer, Transfer by Name/Extension, Escape to Operator

About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

AVAYA

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